



Cisco 考试流程指导书

(V5.0)

腾科 IT 教育集团

2022 年 5 月

对本指导书中的文字错误及最新资料不符合之处我们会及时改进。这些改动不再事先通知，但会编入新版指导书中，腾科 IT 教育集团保留最终解释权。

[Cisco 官方考试咨询 QQ: 2510137438](#)

[思科考试预约老师微信: zxtogogo04](#)

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

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一. CCNA 考试流程

1. CCNA 考试流程概述

1) **缴费注册**：由咨询师发送 CCNA 考试链接给考生并填写缴费交给相关咨询师，咨询师搜集近半个月需要考试的考生信息给考务，考务会根据该时间段内需要考试的考生名单来给考生预约考试并知会考生。

2) **预约考试**：考生应提前[注册 VUE 账号](#)，考务会给考生[预约考试时间](#)（修改考试时间请考生务必于考试 24 小时前自行登录 VUE 账号修改）。

3) **参加考试**：学员携带有效期内的身份证，第二证件（信用卡、医保卡、港澳通行证、居住证、有效期内的学生证等）提前 30 分钟到达腾科 VUE 官方考场参加考试，考试时间开始 30 分钟后不得进入考场，本次考试作废。

4) **证书发放**：一般情况下，考试通过后 48 小时内会收到电子版证书，3 个月内可收到思科官方发放的纸质证书，每月月初，寄送至[腾科 IT 教育集团](#)的未领取纸质证书将由腾科考务处整理后发布到腾科微信公众号，请留意查看并及时预约领取，电子版证书需学员自行到思科官网申请。

附：

腾科 IT 教育微信公众号： togogogz

微信二维码：

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

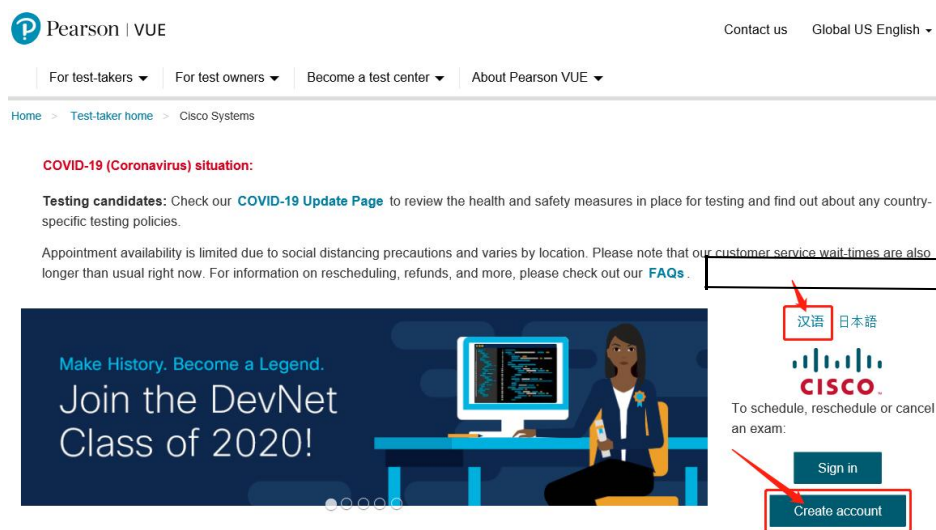


2. CCNA 考试操作指示

注册 VUE 账号

- 1) 请登录网址 <http://www.pearsonvue.com/cisco/>

点击右边的 Create account 按钮注册 VUE 账号。点击右边语言可自由切换语种。



地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

个人信息填写（英文，带*号的为必填项，其他随意）：

个人信息

▲ 重要事项: 您必须输入真实姓名，且与您将在考试中心出示的身份证件上显示的姓名完全一致。如果输入的姓名与身份证件上的不一致，您将无法参加考试，并且不会退还您已付的任何考试费用。

称呼：
如：先生、女士、夫人、博士

*名字（例：张小伟，请输入"Xiaowei"）：
按身份证所示输入

中间名（例：张小伟，请勿输入）：

*姓氏（例：张小伟，请输入"Zhang"）：
按身份证所示输入

后缀：
如： Jr., Sr., II, III, IV

电子邮件

绝大多数电子邮件会立即发送，少数电子邮件可能会在 24 小时之内发送。如未收到电子邮件，请查看垃圾邮件文件夹。 [我们绝不会出售电子邮件地址。](#)

*电子邮件：

*确认电子邮件：

我希望接收来自 Pearson VUE 的营销电子邮件。

2) 点击下一步后就填写地址（中英文）、电话号码和选择通信语言等信息（带*的为必填项，**广东省内考生地址可直接填写腾科地址**，电话号码写考生自己的）。

Tian He District Guangzhou, PRC

No.188 Tang An Road

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net



2 Floor Le Tian Building

Guangzhou TOGOGO Network Technology Co., Ltd.

广州市天河区

棠安路 188 号

乐天大厦 2 楼

广州腾科网络技术有限公司

510630



Cisco Systems, Inc. - 创建 Web 帐户: 第 2 步

输入个人信息 联系信息 其他信息 创建帐户

输入联系信息

必填信息标有星号(*)。

本页信息请用罗马字母输入。(字母数字)

地址和电话

地址类型:

工作

*居住国家/地区:

China

省:

Guangdong

*市/县:

Guangzhou

*区/镇:

Tian He District Guangzhou, PRC

街道名和门牌号:

No.188 Tang An Road

地址: 广州市天河区棠安路 188 号乐天大厦二楼

电话: 020-38289118

网址: www.togogo.net

大厦名称和房间号:

邮政编码:

公司:

*电话:
+
[国家地区代码](#)

分机号码:

移动电话号码:
+
[国家地区代码](#)

次要联系信息
您可以选择添加次要联系信息。

首选沟通
通信语言:

填写中文地址（带*为必填项）:

Pearson | VUE CISCO

Cisco Systems, Inc. - 创建 Web 帐户: 第 2 步

输入个人信息 | 联系信息 | 其他信息 | 创建帐户

本地语言联系信息
如果您在此处要输入您的信息，则您必须提供所有带*的字段供系统使用。

简体中文 本地语言联系信息
您可以选择输入 简体中文 本地语言联系信息。如果选择不在 简体中文 中输入您的信息，单击下一步以继续。

繁体中文 本地语言联系信息
您可以选择输入 繁体中文 本地语言联系信息。如果选择不在 繁体中文 中输入您的信息，单击下一步以继续。

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

简体中文 本地语言联系信息

如果您的计算机已设置好可以输入简体中文字符，请以简体中文输入您的姓名和地址，尽管不是强制要求，但是提供此信息可以帮助我们联系到您。如果您选择不以简体中文输入信息，单击下一步以继续。

删除简体中文联系人

姓氏:

中文名:

名字:

称呼:
如: 先生、女士、先生、博士

省:

*城市:

*区域:

街道名和门牌号:

大厦名称和房间号:

邮政编码:

公司:



繁体中文 本地语言联系信息

您可以选择输入繁体中文本地语言联系信息。如果您选择不以繁体中文输入您的信息，单击下一步以继续。

添加繁体中文联系人

510630

公司: Guangzhou TOGOGO Network Techn

如果考生的母语为繁体中文，请使用繁体中文在下方输入姓名和地址，虽然此信息并非必填项，但它有助于我们与您取得联系。单击“Next (下一步)”以继续，无需使用繁体中文输入信息。

繁体中文 本地语言联系信息

如果考生的母语为繁体中文，请使用繁体中文在下方输入姓名和地址，虽然此信息并非必填项，但它有助于我们与您取得联系。单击“Next (下一步)”以继续，无需使用繁体中文输入信息。

添加繁体中文联系人

上一步

下一步

条款 隐私政策 联系信息

激活 Windows
转到“设置”以激活 Windows。

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电话: 020-38289118
网址: www.togogo.net

本页信息请用罗马字母输入。(字母数字)

What is the company name of your employer?

Do you work for a Cisco Partner or Reseller?
 Yes
 No

Are you a Cisco employee?
 Yes
 No

If employee, what is your Employee number?

What is your Networking Academy ID?

What is your Networking Academy Username?

3) 用户名的创建 (先测试用户名的有效性) 和密码的设置。

1 注册或登录 2 联系信息 3 正在处理请求

第 4 步: 创建帐户
所有字段都是必填字段。
本页信息请用罗马字母输入。(字母数字)

用户名
用户名不得少于 6 个字符。

用户名:

用户名
用户名不得少于 6 个字符。

用户名:

用户名可用

密码
密码:

密码强度: **强**

确认密码:

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

安全问题

您的安全问题答案不能包含用户名或密码。

问题:

您最喜欢的老师姓什么?

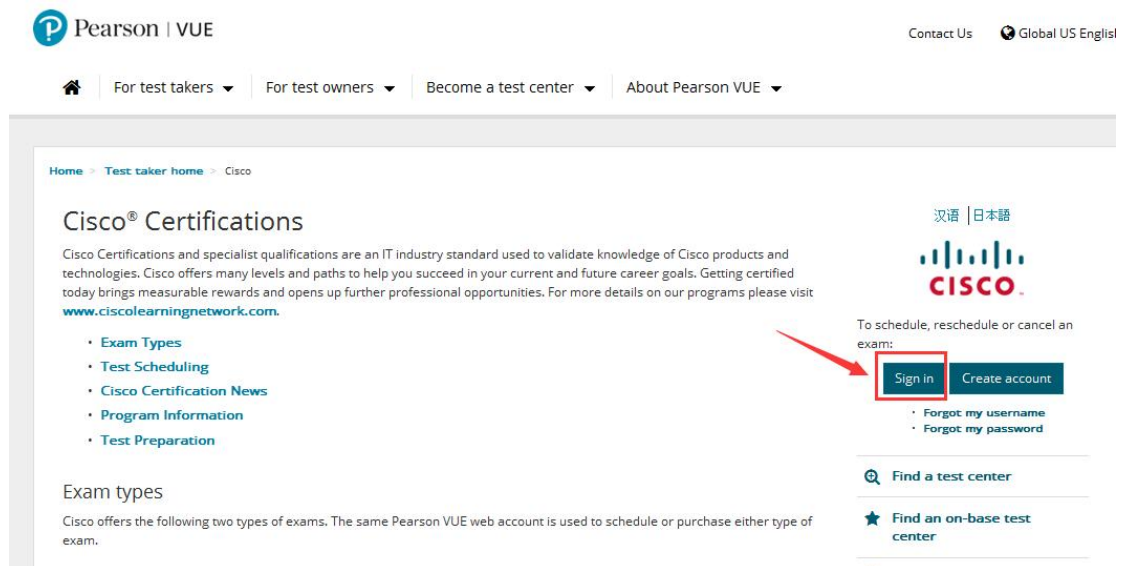
答案:

chen

4) 注册成功。

预约考试时间

1) 进入 <http://www.pearsonvue.com/cisco> 登录 VUE 账号。



Pearson | VUE

Contact Us Global US English

For test takers For test owners Become a test center About Pearson VUE

Home > Test taker home > Cisco

Cisco® Certifications

Cisco Certifications and specialist qualifications are an IT industry standard used to validate knowledge of Cisco products and technologies. Cisco offers many levels and paths to help you succeed in your current and future career goals. Getting certified today brings measurable rewards and opens up further professional opportunities. For more details on our programs please visit www.ciscolearningnetwork.com.

- Exam Types
- Test Scheduling
- Cisco Certification News
- Program Information
- Test Preparation

Exam types

Cisco offers the following two types of exams. The same Pearson VUE web account is used to schedule or purchase either type of exam.

To schedule, reschedule or cancel an exam:

Sign in Create account

- Forgot my username
- Forgot my password

Find a test center

Find an on-base test center

登录帐号:

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

Cisco Systems, Inc.

登录

所有字段都是必填字段。

已注册用户，请登录：

用户名：

密码：

登录

[我忘记了用户名。](#)
[我忘记了密码。](#)

- 2) 登录后点击‘查看考试’-有监考考试，选择需要预约的考试科目，选考试语言。

即将到来的预约

2020年9月8日 星期二

[PVTC_A: 03_Standard Certification for PVTC](#)

Cisco Systems, Inc. 考试

考试目录

[查看考试](#)

您是否具有专用访问代码？
[这是什么？](#)

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

查找考试

查找考试:

您是否具有专用访问代码?
[这是什么?](#)

要预约考试, 请单击考试所分配的组的组名将其打开。一次只能打开一个组。

有监考考试

在线无监考考试

其他考试

考试代码	考试名称
010-151	Supporting Cisco Datacenter Networking Devices
100-105	Interconnecting Cisco Networking Devices Part 1
200-105	Interconnecting Cisco Networking Devices Part 2
200-125	Cisco Certified Network Associate
210-260	Implementing Cisco Network Security
200-310	Designing for Cisco Internetwork Solutions
200-355	Implementing Cisco Wireless Network Fundamentals
200-401	Managing Industrial Networks with Cisco Networking Technologies

选择考试地点:

所有字段都是必填字段。

考生想怎样参加考试? [考试发送选项说明](#)

- 在当地考试中心
- 在家或办公室

选考试语言:

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

选择考试语言

对于: 200-125: Cisco Certified Network Associate

您的考试的首选语言是

- 日语
 英语

选择考试语言

上一步

来自 Cisco Systems, Inc. 的其他问题

针对: 200-125: Cisco Certified Network Associate

必填信息都有星号(*)。

本页信息请用罗马字母输入。(字母数字)

Do you accept the terms and conditions of the Cisco Certification and Confidentiality Agreement? Registration cannot be completed if you refuse. If you accept now, but refuse when you sit for this exam, it will be terminated and your entire exam fee forfeited. For further information: <http://www.cisco.com/web/learning/downloads/certificationNDA.pdf>

- Yes, I accept
 No, I do not accept

不能在线编辑加粗字段。请与 [客户服务](#) 联系以更新此信息。

上一步

下一步

necessarily reflect the total amount of time allotted for the actual exam. The majority of Cisco exam appointments include an additional 15 to 20 minutes for surveys and tutorials.

Once passed, a candidate must wait a minimum of 180 days before taking the same exam with an identical exam number. Candidates may only take a beta exam once. Candidates who fail an exam must wait a period of five (5) calendar days, beginning the day after the failed attempt, to retake the exam. For example, if a candidate tests on Tuesday, he or she may test again no sooner than the following Monday. For more information on Cisco's exam policies, visit: www.cisco.com/web/learning/exams/policies.html.

As a Cisco test taker, you deserve a fair and secure testing experience. Please report any suspicious behavior that you observe to [Cisco Certification Exam Security Customer Portal](#). Examples of such behavior include receiving help or copying from another test taker, taking a test for someone else, copying or disclosing exam content, or using notes or unauthorized aids. Thank you for your assistance in helping to prevent and detect unfair test practices.

Age Requirements and Policies Concerning Minors

Minors are individuals between 13-17 years of age who, with parental or legal guardian consent, may take tests and if passed, receive certification. For any person participating in a location that requires by law a lower minimum age for entry into such programs, then the minimum age limit for that person will be the stated minimum required age. Cisco reserves the right to impose additional restrictions to comply with local data protection laws.

上一步

同意

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

3) 搜索和选择腾科考场: Guangzhou TOGOGO Network Technology Co.,Ltd.。

Pearson | VUE

考试中心搜索

选择的考试: 200-125: Cisco Certified Network Associate | 语言: 英语 | [更改考试](#)

寻找在以下位置的考试中心:

国家/地区:
中国

州省:
Guangdong

城市:
Guangzhou

如果您是军人, 要查找位于军事基地的考试中心, 请[单击此处](#)。

<input type="checkbox"/>	广州盖德信息科技有限公司 中国 广东 广州 广州市天河区五山路371-1号中公教育大厦12楼1209-1210 510000	获取路线
<input type="checkbox"/>	广州工贸技师学院信息工程系 中国 广东省 广州市 白云区 机场路2636号 知学楼6楼613 510425	获取路线
<input checked="" type="checkbox"/>	广州市腾科网络技术有限公司 中国 广东 广州 天河区 棠安路188号 乐天大厦2楼 510630	获取路线

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

4) 选择考试时间（若日期灰色则说明此日期的考场已满）。

选择日期
[我为什么找不到可用的预约?](#)

< 2020年九月 >

一	二	三	四	五	六	日
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

请从日历中选择一个日期。仅可选择可选日期。

可预约的开始时间: 2020年9月16日 星期三 时间为 广州市腾科网络技术有限公司
时间显示: Asia/Shanghai - CST [24 小时制](#)

上午	下午
09:30 上午	12:00 下午
09:45 上午	12:15 下午

购物车

[查看并确认](#) 联系信息以避免在考试当天遇到问题。

描述	详细信息	价格	操作
考试 200-301: Cisco Certified Network Associate 语言: 英语 考试时长: 140 分钟 调整: 无	考试预约 2020年9月16日 星期三 开始时间: 11:30 上午 CST 更改考试预约 地点 广州市腾科网络技术有限公司 中国 广东 广州 天河区 棠安路188号 乐天大厦2楼 510630 广州腾科网络技术有限公司 更改考试中心	195.00	删除

拉到最下面，点击去结账

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

总应付金额	
小计:	195.00
预计税款:	0.00
预计应付总额:	USD 195.00

您可以在付款屏幕上输入考试券/促销代码。

预计应付总额: USD 195.00

去结帐

拉到最底下接受同意政策:

同意政策

If you wish to cancel your exam, you must contact Pearson VUE 24 hours prior to your exam appointment. If you cancel an exam less than 24 hours in advance, you will forfeit your entire exam fee. Exam fees are also due for no-shows.

其他信息

Please note that your "appointment length" may include time for non-scored sections such as surveys or tutorials. The appointment length does not necessarily reflect the total amount of time allotted for the actual exam. The majority of Cisco exam appointments include an additional 15 to 20 minutes for surveys and tutorials.

Once passed, a candidate must wait a minimum of 180 days before taking the same exam with an identical exam number. Candidates may only take a beta exam once. Candidates who fail an exam must wait a period of five (5) calendar days, beginning the day after the failed attempt, to retake the exam. For example, if a candidate tests on Tuesday, he or she may test again no sooner than the following Monday. For more information on Cisco's exam policies, visit: www.cisco.com/web/learning/exams/policies.html.

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取消

接受

5) 付费: 将您的可支付美金信用卡信息输入进去。

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

必填信息标有星号 (*)。

信用卡详细信息

我们接受下列信用卡:



*信用卡类型:

*卡号:

(请勿包含连字符或空格)

填完信息后点下一步

只有当您在下一页成功提交订单后，才会从您的信用卡上扣除费用。

下一步

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

PEARSON VUE



我的订单

 登录身份: ()
 Cisco ID: ()

概述	详细信息	价格	操作
考试 200-12 语言: 简体中文 考试时长: 110 分钟	考试预约 2014年12月6日 星期六 开始时间: 12:00 下午 CST 更改考试预约 地点 广州市腾科网络技术有限公司 中国 广东 广州 天河区 棠安路188号 乐天大厦2楼 510630 广州腾科网络技术有限公司 更改考试中心	295.00	删除

总应付金额

小计:	295.00
税费:	0.00
预计应付总额:	USD 295.00

[再添加一个考试](#) 或 [去结账](#)

6) 预约成功。

概述	详细信息	订单信息
考试 200-12 语言: 英语 考试时长: 140 分钟 调整: 自动英语时间延长	考试预约 2015年8月8日 星期六 开始时间: 10:30 上午 CST 地点 广州市腾科网络技术有限公司 获取路线	订单号/发票 0021-0065-1068 注册 ID 285449012 状态 已预约

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

3. CCNA 考试注意事项

1) **考试改期**: 如果有需要更改考试时间, 请至少提前 24 个小时登录 VUE 账号修改。

2) **补考时间**: 同一个科目, 考试时间间隔不得低于 5 个工作日, 例如, 如果星期二的一个测试未通过, 他或她可能会再次测试, 那么补考时间最快也要等到下个星期一。

3) **证件**: 身份证、第二证件(信用卡、医保卡、港澳通行证、居住证、驾驶证、有效期内的学生证)。

4) **考试时间**: 提前 15-30 分钟到达腾科 VUE 官方考场。

5) **携带物件**: 无需携带纸笔等用具, 由腾科 VUE 官方考场提供。

4. 约考中常见问题解答

1) **找不到腾科考场**

解决方法: 在搜索框里搜索腾科考场即可找到。

2) **预约不了考试时间**

原因: 考场可能已被约满。

解决方法: 致电腾科总机 020-38289118。

3) **忘记 VUE 账号和密码**

解决方法: 致电 VUE 客服 (400 1200 832), 提供 CSCO ID 查询。

4) **注册 VUE 账号时到了创建用户名和密码这一步时直接出现以下页面:**

地址: 广州市天河区棠安路 188 号乐天大厦二楼

电话: 020-38289118

网址: www.togogo.net

谢谢

您的帐户信息尚不完整。您要创建帐户的请求已转发给我们的帐户处理团队。如果您提供了有效的电子邮件地址，您将在 1 个工作日内收到其他信息。如果您未在规定的时间内收到电子邮件，请联系**客户服务**。

解决方法：耐心等待，一般 24 小时内会收到思科邮件，邮件里面会直接分配 Vue 账号跟密码给到考生，自己登陆下更改密码等信息即可。如未收到思科邮件，致电 VUE 客服（400 1200 832），提供 CSCO ID 查询后重置密码即可。

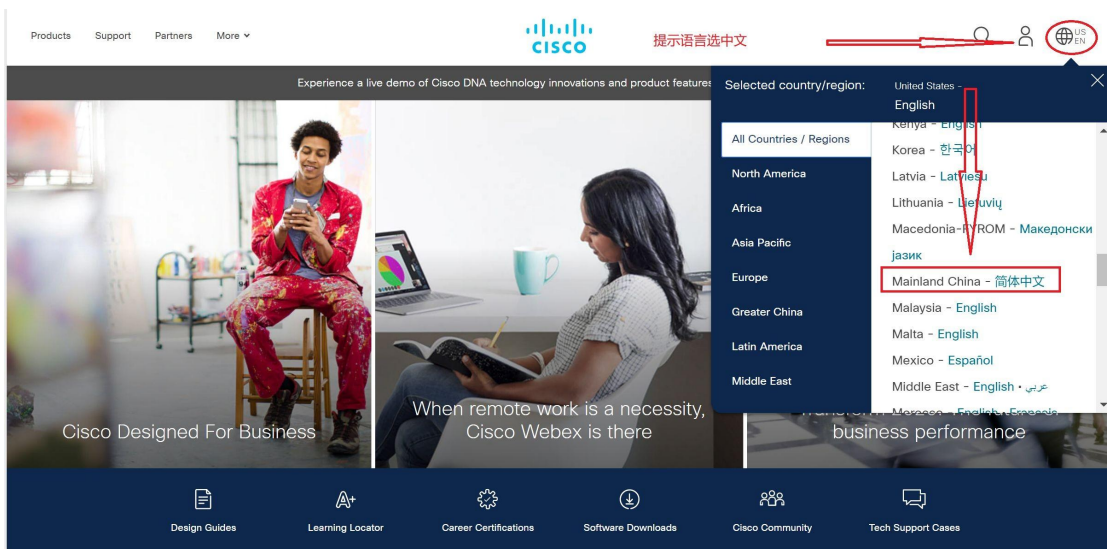
5. 思科认证跟踪系统账号注册

思科考生在 Pearson VUE 考场参加思科考试结束后，还需要在 **Cisco Certification Tracking System**「思科认证跟踪系统」进行注册并且填写自己的邮寄地址。具体步骤如下：

- 1) 点击链接<https://www.cisco.com/c/en/us/index.html>进入思科官网（提示语言选中文）

如已有思科账户，直接登录。如没有思科账户，先创建账户。

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net



2) 进入创建思科账户的页面后，用罗马字母（英文或者汉语拼音）填写信息，填好后，系统会发送一封邮件到考生填写的邮箱里，考生需要进入邮箱点击里面的确认连接，完成后思科账户就注册好了。

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电话：020-38289118
网址：www.togogo.net

用罗马字母（英文或者汉语拼音）填写  信息，创建一个思科账户。

CN
ZH

创建账户

已有账户？请 [登录](#)

邮箱

名字

姓氏

国家或地区

公司（单位）

密码

创建密码

确认密码

重新输入密码

您是否希望通过以下方式了解思科促销计划、产品和服务相关更新？

邮箱 是 否

点击注册，即表明我确认已阅读并同意 [思科线上隐私声明](#) 和 [思科网站条款和条件](#)。

[注册](#)

[?](#)

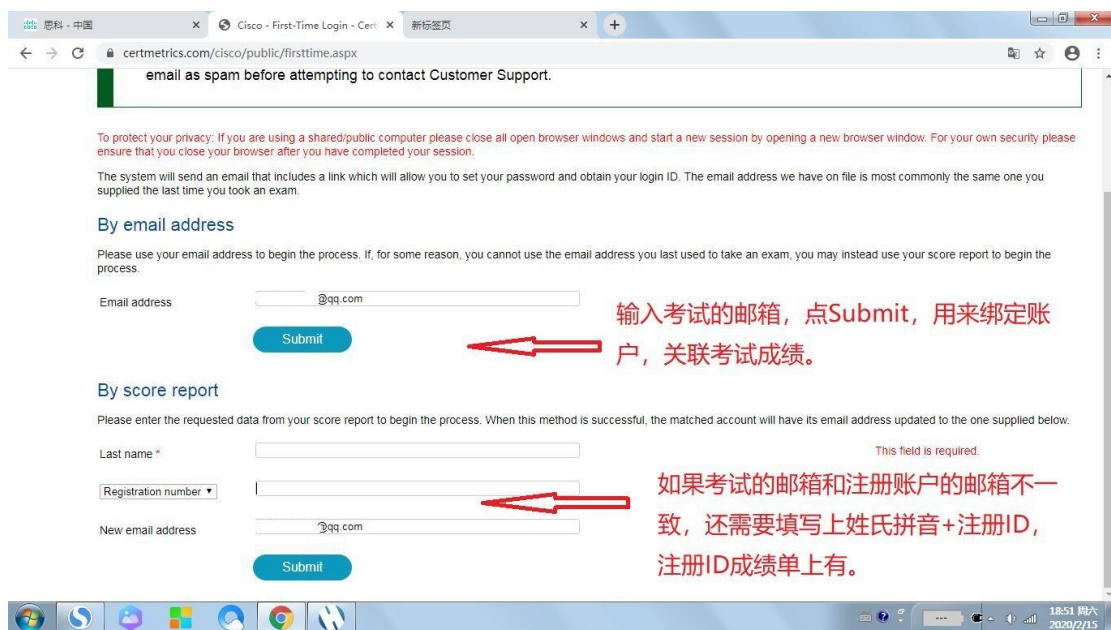
3) 创建完思科账户后，返回登录界面，选择“登录”，填写用户名（即邮箱）和密码。

4) 接下来菜单 **More(更多)** 下，认证/跟踪认证。

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电话：020-38289118
网址：www.togogo.net



5) 绑定账户，输入考试的邮箱，点Submit，用来绑定账户，关联考试成绩。如果考试的邮箱和注册账户的邮箱不一致，还需要填写上姓氏拼音+注册ID，注册ID成绩单上有。



6) 设置，点Settings(设置)更新下信息。如实更新下信息。一般第一二四个问题选 NO，第三五个问题选 YES。选完了，点Update/Confirm。

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电话：020-38289118
网址：www.togogo.net

CISCO Home Personal Info History Certifications Fulfillment Transcripts Digital Badges Cisco-ID: CSC011111 Certification Online Support/FAQs Logout User Guide

点Settings(设置), 更新下信息。

Please update your settings before continuing to use this site.

Welcome Xuwei Wang to the Certification Tracking System.

PERSONAL INFO HISTORY CERTIFICATIONS FULFILLMENT TRANSCRIPTS

CISCO Home Personal Info History Certifications Fulfillment Transcripts Digital Badges Cisco-ID: CSC011111 Certification Online Support/FAQs Logout User Guide

Settings Account Identification

Settings

Update/confirm the questions below and then click the update/confirm button below.

Cisco Employee *

Are you a Cisco employee?

Yes No

Required *

Cisco Partner or Reseller *

Do you work for a Cisco Partner or Reseller?

Yes No

Required *

Email Notifications *

What do you wish to receive emails about Cisco training, certifications, services, special offers, and events?

Yes No

Required *

Net Academy Student *

Are you a Net Academy student?

Yes No

Required *

Verification of Certification *

Please refer to the Certification and Confidentiality Agreement with respect to Cisco's permitted disclosures of Certification information. In that Agreement, you agreed that Cisco (including third parties who process data on behalf of Cisco) may provide information verifying your Certification status to others (see Section 7 "Verification of Certification"). In your agreement, Cisco is not liable for the information provided. Such requests for your records from a third party or from you by clicking "Yes" are contingent on your consent to allow such disclosures. Clicking "No" indicates you do not wish Cisco to make those disclosures in the future. Nothing limits Cisco's ability to make disclosures as otherwise permitted in the Certification and Confidentiality Agreement.

Yes No

Required *

Update/Confirm

如实更新下信息, 一般第一二四个问题选NO, 第三五个问题选YES, 选完了, 点Update/Confirm.

7) 填写邮寄地址, 点 **Personal Info**, 更新下英文地址和中文地址。填写收纸质证书用的英文地址和中文地址。证书是平信邮寄的, 需要填写准确, 详细。(现在已没有纸质版的证书)

CISCO Home Personal Info History Certifications Fulfillment Transcripts Digital Badges Cisco-ID: CSC011111 Certification Online Support/FAQs Logout User Guide

点Personal Info, 更新下英文地址和中文地址

Welcome Xuwei Wang to the Certification Tracking System.

PERSONAL INFO HISTORY CERTIFICATIONS FULFILLMENT TRANSCRIPTS

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net

Settings Address Identification User Data

Notifications
An notification has been to the primary email address on record. It is the candidate's responsibility to keep the primary email information correct and current. Cisco is not responsible for incorrect or out of date contact details. Additionally, Cisco is not responsible for missed notifications due to incorrect email address information. Your primary email address is automatically imported from your Cisco.com account. To change your primary email address, please update your Cisco.com profile first. Please allow 24-48 hrs to update. You will receive an email back in 1-3 business days.

General
First name *
Last name *
Email address *
Company name

Mailing Address (Certification fulfillment cannot be sent to P.O. Box)
Address type Other Business
Line 1 * This field is required.
Line 2
Line 3
City * This field is required.
Country
State/Province
Postal code
Phone number
Fax number

Mailing Address - Localized (Certification fulfillment cannot be sent to P.O. Box)
First name *
Last name *
Company name
Line 1
Line 2
Line 3
City
State/Province
Postal code

填写收纸质证书用的英文地址和中文地址。证书是平信邮寄的，需要填写准确，详细。

Update/Cancel

8) 签署协议，点 **History**，**View Latest Agreement**，签署下协议。年满 18 岁，同意思科协议，勾选，点 **Submit**。

Home Personal Info **History** Certifications Fulfillment Transcripts Digital Badges

CE Activities E-commerce Transactions

点 History，点 View Latest Agreement，签署下协议。

Exams and Agreements
View your exam history and other certification requirements.

Exams
Exams are imported during regular business hours. After completing an exam, allow 10 business days for it to appear here.
Note: Exams for associate and professional level certifications are valid for three years from the date you pass. Exams for specialist certifications are valid for two years from the date passed.

Code	Exam	Registration number	Grade	Date	Expiration Date
200-125	Cisco Certified Network Associate (CCNA)	360739406	Pass	2019-Sep-22	2022-Sep-22

[View Latest Agreement](#)

Certification Agreements

Name	Active date	Expires
Cisco Certification and Confidentiality Agreement (V23)	2020-Mar-13	Never
Cisco Certification and Confidentiality Agreement (V23)	2019-Sep-23	Never
Cisco Certification and Confidentiality Agreement (V22)	2019-Sep-22	Never

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

WHETHER AS A RESULT OF AN APPEALABLE OR NON-APPEALABLE SANCTION, IF YOUR CISCO CERTIFICATION(S) WAS REVOKED OR CANCELLED, YOU MUST IMMEDIATELY REFRAIN FROM FURTHER USE OF SUCH CERTIFICATION STATUS, (I.E., HOLDING YOURSELF OUT AS CERTIFIED), FOR THE ENTIRE PERIOD OF YOUR SUSPENSION, INCLUDING USE OF YOUR: CERTIFICATION CERTIFICATE, WALLET ID CARD AND/OR BUSINESS CARDS.

2. Cisco's Appeals Process.

In the event that appealable sanctions are imposed by Cisco against you, you will have thirty (30) calendar days from the date of your notification letter, unless the notification explicitly provides a different period of time other than the thirty (30) days, to file an appeal. If you believe you have valid grounds for an appeal, please contact Cisco within the appeals period at <http://www.cisco.com/go/certappeals>, complete the submission requirements for the Candidate Appeals Submission Form and submit it as instructed.

Cisco may use third party(ies), including its Testing Delivery Partner, to manage its activities, including the appeals process, on Cisco's behalf. Such third parties are authorized to communicate directly with you on Cisco's behalf. Any communication will explicitly state that the third party is authorized by Cisco to act on its behalf.

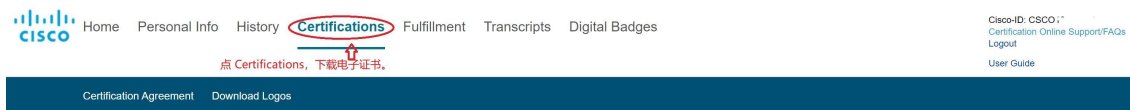
Incomplete submissions will not be considered nor will requests received after such thirty (30) calendar day period. If Cisco determines that a written request for appeal has been filed within the allowable time and that the submission follows Cisco's documented guidelines, your appeal and its accompanying information will be forwarded to the Cisco Candidate Appeals Committee for consideration. You may expect to receive a written response from Cisco Certifications within ninety (90) calendar days after the Appeals Committee meets. Decisions rendered by the Appeals Committee are final. For more information about the appeals process, go to the Q&As on Cisco.com at <http://www.cisco.com/go/certappealsqa>.

IF YOUR SANCTION IS NOT APPEALABLE OR YOU HAVE LOST YOUR APPEAL, ALL OF YOUR TEST SCORES AND ANY CERTIFICATIONS WILL BE PROMPTLY INVALIDATED. ACCESS TO YOUR CANDIDATE RECORDS IN THE CERTIFICATIONS TRACKING SYSTEM WILL ALSO BE DENIED. RETURN YOUR CERTIFICATION CERTIFICATE AND WALLET ID CARD TO THE ADDRESS PROVIDED TO YOU BY THE CISCO CERTIFICATIONS SECURITY PROGRAM. YOU MUST DESTROY ALL UNUSED BUSINESS CARDS WITHIN 10 DAYS OF THE DATE OF THE REVOCATION NOTICE.

I am at least 18 years old. 年满18岁，同意思科协议。勾选，点Submit.

I agree to abide by the terms and conditions outlined in this agreement.

9) 下载电子证书和Logo，点 Certifications，下载证书和Logo。



The screenshot shows the Cisco Certifications Tracking System interface. The 'Certifications' tab is selected and highlighted with a red circle. Below the navigation bar, there are links for 'Certification Agreement' and 'Download Logos'. A red arrow points to the 'Certifications' link with the text '点 Certifications，下载电子证书。'. On the right side, there are links for 'Cisco-ID: CSC01', 'Certification Online Support/FAQs', 'Logout', and 'User Guide'.

Partner Requirements
Note: Partner Requirements are no longer supported in the Certification Tracking System. You can monitor all Partner Requirements in the PMA tool.

Active Certifications
Collapse

Name	Started	Active	Expiration Date	Downloads
General Certifications - Associate				
CCNA (CCNA)	n/a	2019-Sep-22	2022-Sep-22	Logo PDF Certificate
Retired Certifications				
CCNA Routing and Switching (CCNA-RS) *	2019-Sep-22	2019-Sep-22	2022-Sep-22	Logo PDF Certificate

* The certification track has been retired; no new ones will be granted and no existing ones will be extended.

二. CCNP 考试流程

1. CCNP 考试流程概述

1) **缴费注册**：由咨询师发送 CCNP 考试链接给考生并填写缴费交给相关咨询师，咨询师搜集近半个月需要考试的考生信息给考务，考务会根据该时间段内需要考试的考生名单来给考生预约考试并知会考生。

2) **预约考试**：考生应提前[注册 VUE 账号](#)，考务会给考生[预约考试时间](#)（修改考试时

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

间请考生务必于考试 24 小时前自行登录 VUE 账号修改)。

预约考试：进入 <http://www.pearsonvue.com/cisco> 登录 VUE 账号预约考试。

预约流程与 [ccna 预约流程](#)除了考试代码不同之外，其他基本相同。

3) 参加考试：学员携带有效期内的身份证，第二证件（信用卡、医保卡、港澳通行证、居住证、有效期内的学生证等）提前 30 分钟到达腾科 VUE 官方考场参加考试，考试时间开始 30 分钟后不得进入考场，本次考试作废。

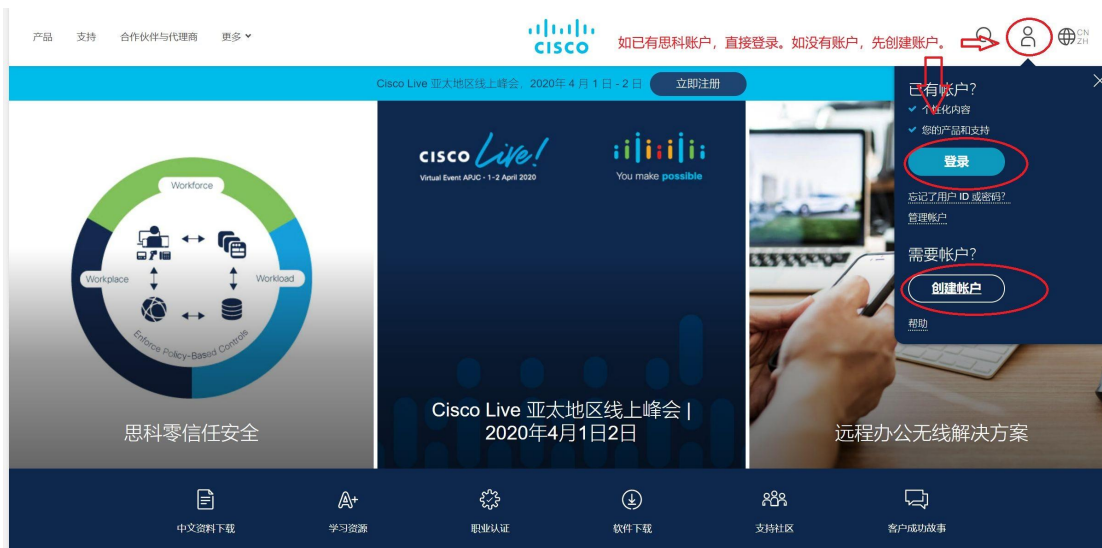
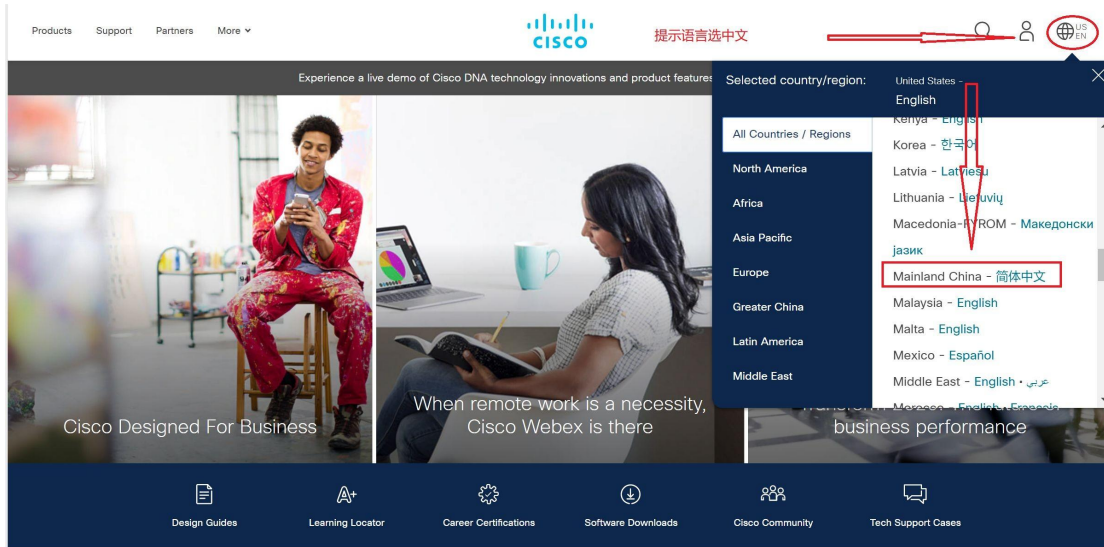
4) 证书发放：一般情况下，考试通过后 3 个月内可收到思科官方发放的纸质证书，每月月初，寄送至[腾科 IT 教育集团](#)的未领取纸质证书将由腾科考务处整理后发布到腾科微信公众号，请留意查看并及时预约领取，电子版证书需学员自行到思科官网申请。

2. CCNP 电子版证书申请流程

1) 点击链接<https://www.cisco.com/c/en/us/index.html>进入思科官网(提示语言选中文)

如之前已经进入过跟踪认证系统，则直接登录，进入第6步，如没有思科账户，先创建账户。

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net



2) 进入创建思科账户的页面后，用罗马字母（英文或者汉语拼音）填写信息，填好后，系统会发送一封邮件到考生填写的邮箱里，考生需要进入邮箱点击里面的确认连接，完成后思科账户就注册好了。

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

用罗马字母（英文或者汉语拼音）填写  信息，创建一个思科账户。

CN
ZH

创建账户

已有账户？请 [登录](#)

邮箱

名字

姓氏

国家或地区

公司（单位）

密码

创建密码

确认密码

重新输入密码

您是否希望通过以下方式了解思科促销计划、产品和服务相关更新？

邮箱 是 否

点击注册，即表明我确认已阅读并同意 [思科线上隐私声明](#) 和 [思科网站条款和条件](#)。

[注册](#)

[?](#)

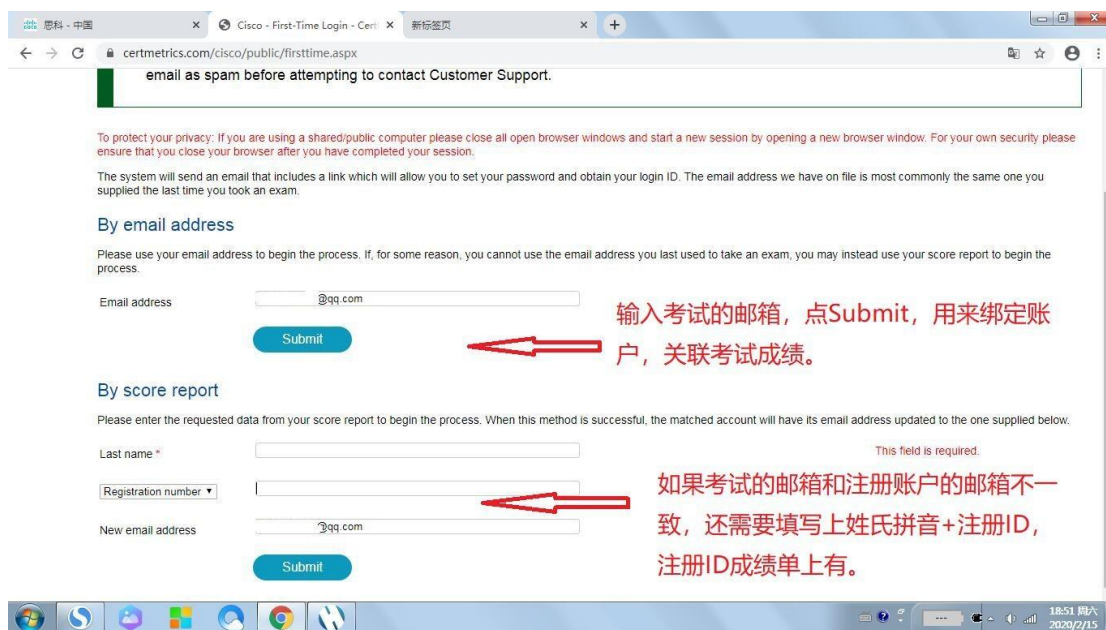
3) 创建完思科账户后，返回首页，选择“登录”，填写用户名（即邮箱）和密码。

4) 接下来菜单 **More(更多)** 下，认证/跟踪认证。

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电话：020-38289118
网址：www.togogo.net



5) 绑定账户，输入考试的邮箱，点Submit，用来绑定账户，关联考试成绩。如果考试的邮箱和注册账户的邮箱不一致，还需要填写上姓氏拼音+注册ID，注册ID成绩单上有。



6) 设置，点Settings(设置)更新下信息。如实更新下信息。一般第一二四个问题选 NO，第三五个问题选 YES。选完了，点Update/Confirm。

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

Settings Address **Verification** User Data

Notifications
An notification will sent to the primary email address on record. It is the candidate's responsibility to keep the primary email information correct and current. Cisco is not responsible for incorrect or out of date contact details. Additionally, Cisco is not responsible for missed notifications due to incorrect email address information. Your primary email address is automatically imported from your Cisco.com account. To change your primary email address, please update your Cisco.com profile first. Please allow 2-4 hrs to update. You will need to log back in to complete the update.

General

First name

Last name

Email address

Company name

Mailing Address (Certification fulfillment cannot be sent to P.O. Box)

Address type Other Business

Line 1

Line 2

Line 3

City

Country

State/Province

Postal code

Phone number

Fax number

Mailing Address - Localized (Certification fulfillment cannot be sent to P.O. Box)

First name

Last name

Company name

Line 1

Line 2

Line 3

City

State/Province

Postal code

填写收纸质证书用的英文地址和中文地址。证书是平信邮寄的，需要填写准确，详细。

8) 签署协议，点 **History**，**View Latest Agreement**，签署下协议。年满 18 岁，同意思科协议，勾选，点 **Submit**。

CISCO Home Personal Info **History** Certifications Fulfillment Transcripts Digital Badges Cisco-ID: CSC01 Certification Online Support/FAQs Logout User Guide

CE Activities E-commerce Transactions

点 History，点View Latest Agreement，签署下协议。

Exams and Agreements
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Code	Exam	Registration number	Grade	Date	Expiration Date
200-125	Cisco Certified Network Associate (CCNA)	360739406	Pass	2019-Sep-22	2022-Sep-22

Certification Agreements

Name	Active date	Expires
Cisco Certification and Confidentiality Agreement (V23)	2020-Mar-13	Never
Cisco Certification and Confidentiality Agreement (V23)	2019-Sep-23	Never
Cisco Certification and Confidentiality Agreement (V22)	2019-Sep-22	Never

View Latest Agreement

地址：广州市天河区棠安路 188 号乐天大厦二楼
电话：020-38289118
网址：www.togogo.net

WHETHER AS A RESULT OF AN APPEALABLE OR NON-APPEALABLE SANCTION, IF YOUR CISCO CERTIFICATION(S) WAS REVOKED OR CANCELLED, YOU MUST IMMEDIATELY REFRAIN FROM FURTHER USE OF SUCH CERTIFICATION STATUS, (I.E., HOLDING YOURSELF OUT AS CERTIFIED), FOR THE ENTIRE PERIOD OF YOUR SUSPENSION, INCLUDING USE OF YOUR: CERTIFICATION CERTIFICATE, WALLET ID CARD AND/OR BUSINESS CARDS.

2. Cisco's Appeals Process.

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IF YOUR SANCTION IS NOT APPEALABLE OR YOU HAVE LOST YOUR APPEAL, ALL OF YOUR TEST SCORES AND ANY CERTIFICATIONS WILL BE PROMPTLY INVALIDATED. ACCESS TO YOUR CANDIDATE RECORDS IN THE CERTIFICATIONS TRACKING SYSTEM WILL ALSO BE DENIED. RETURN YOUR CERTIFICATION CERTIFICATE AND WALLET ID CARD TO THE ADDRESS PROVIDED TO YOU BY THE CISCO CERTIFICATIONS SECURITY PROGRAM. YOU MUST DESTROY ALL UNUSED BUSINESS CARDS WITHIN 10 DAYS OF THE DATE OF THE REVOCATION NOTICE.

I am at least 18 years old. ← 年满18岁，同意思科协议。勾选，点Submit.

I agree to abide by the terms and conditions outlined in this agreement.

9) 下载电子证书和Logo, 点 Certifications, 下载证书和Logo。

Cisco Home Personal Info History **Certifications** Fulfillment Transcripts Digital Badges

点 Certifications, 下载电子证书.

Cisco-ID: CS00177 Certification Online Support/FAQs Logout User Guide

Certification Agreement Download Logos

Partner Requirements

Note: Partner Requirements are no longer supported in the Certification Tracking System. You can monitor all Partner Requirements in the PMA tool.

Active Certifications

Collapse

Name	Started	Active	Expiration Date	Downloads
General Certifications - Associate				
CCNA (CCNA)	n/a	2019-Sep-22	2022-Sep-22	Logo PDF Certificate
Retired Certifications				
CCNA Routing and Switching (CCNA-RS) *	2019-Sep-22	2019-Sep-22	2022-Sep-22	Logo PDF Certificate

* The certification track has been retired; no new ones will be granted and no existing ones will be extended.

三. CCIE 考试流程

1. CCIE 笔试考试流程概述

1) 缴费注册: 到 [腾科 IT 教育集团](#) 财务处缴纳 CCIE 笔试考试费后领取《腾科 IT

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net



教育考试凭证》单，无《腾科 IT 教育考试凭证》单学员请与相关课程咨询顾问老师联系领取，并保留好此考试单。

2) **核对信息：**[腾科 IT 教育集团](#)考务专员在拿到财务开具的考试凭证后 3 个工作日内通过电话、QQ 等联系方式核对学员个人信息。

3) **预约考试：**学员与腾科 IT 教育集团考务专员确认考试时间，由考务专员帮忙预约具体考试日期与时间。

4) **参加考试：**学员携带有效期内的身份证和第二证件（信用卡、医保卡、港澳通行证、居住证、有效期内的学生证）提前 30 分钟到达腾科 VUE 官方考场参加考试，考试时间开始 30 分钟后不得进入考场，本次考试作废。

2. CCIE 实验考试预约流程概述

当你通过了 CCIE 笔试考试后，你就有资格预约 CCIE 实验考试（建议在通过了 CCIE 笔试 10 天后预约）。

预约流程如下：

1) 打开

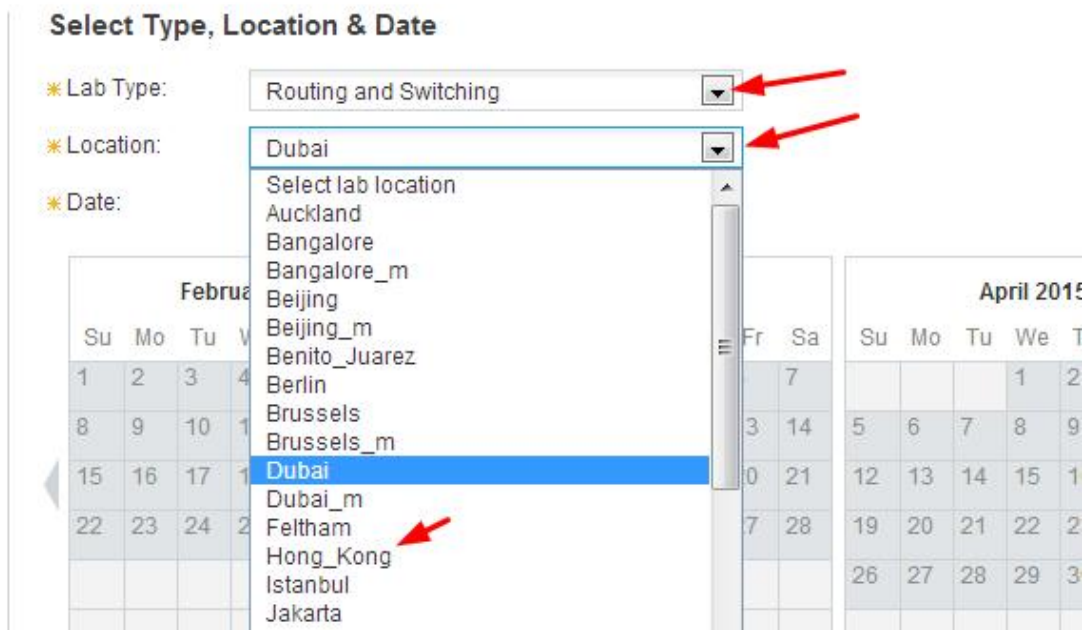
https://tools.cisco.com/CCIE/Schedule_Lab/CCIEOnline/CCIEOnline

输入自己的 CISCO 账号密码 及笔试成绩，点击 BOOK A LAB

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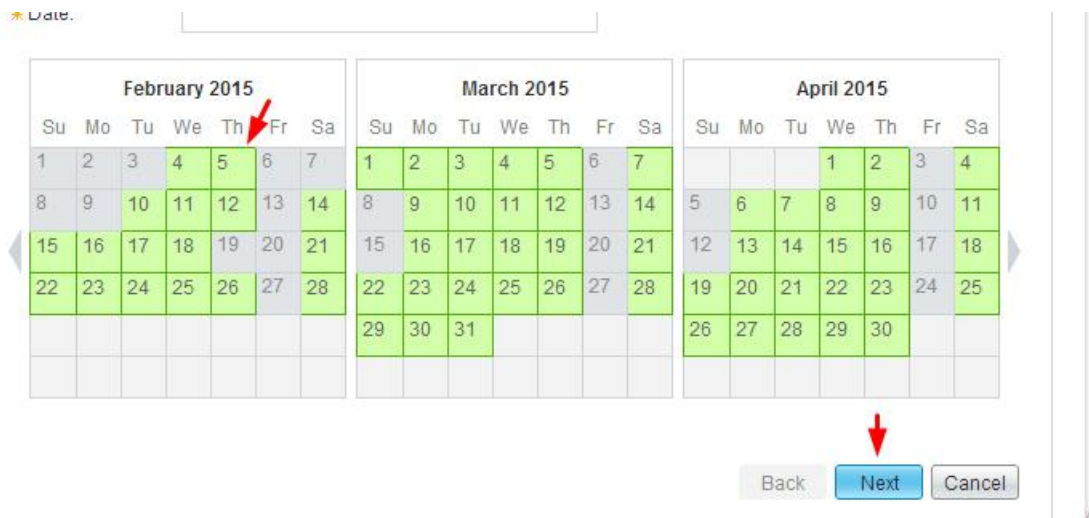


2) 选择考试科目 及考场（香港或北京）



3) 选择考试时间 绿色为可选 灰色为不可选 点击 NEXT

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4) 接下来就是付款的步骤跟笔试类似

填写相关信息

信用卡详细信息

我们接受下列信用卡:



*信用卡类型:

*卡号:
(请勿包含连字符或空格)

*到期日:

*持卡人姓名:
(信用卡上显示的姓名。)

*安全码: [这是什么?](#)

帐单地址

此地址必须与帐户上显示的地址相匹配。

*国家/地区:

*地址 1:

最后确定预约即可。其他方向一样

5) 最后确认信用卡 跟地址即可:

附上地址: 广州的考

地址: 广州市天河区棠安路 188 号乐天大厦二楼
电话: 020-38289118
网址: www.togogo.net



生:

2/F, Le Tian Building, No. 188 Tang'an

Road Tian He District, Guangzhou,

P.R.C GUANGZHOU, 51063

深圳的考生:

Room 1803 West Tower Nanshan Digital Culture Industries Base,
Shennan Boulevard, Nanshan District,

Shenzhen 复制黏贴即可谢

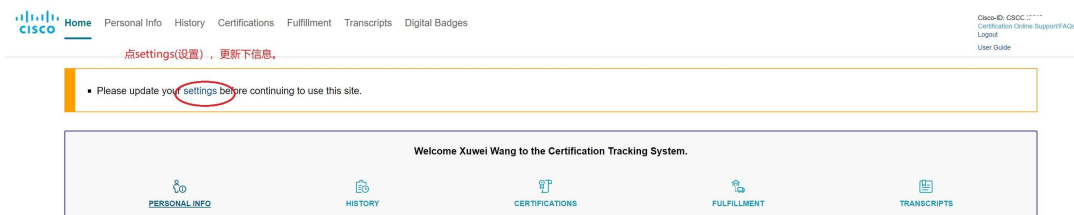
谢~!

四. Cisco 证书补发流程

注: CCNA, CCNP 电子证书遗失可重新上官网下载, 下载流程与申请时相同。

点击链接 <https://www.cisco.com/c/en/us/index.html> 进入思科官网

1) 设置, 点 **Settings(设置)** 更新下信息。如实更新下信息。一般第一二四个问题选 **NO**, 第三五个问题选 **YES**。选完了, 点 **Update/Confirm**。



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Home Personal Info History Certifications Fulfillment Transcripts Digital Badges

Settings Account Certifications

Settings
Update/confirm the questions below and then click the update/confirm button below.

Cisco Employee *
Are you a Cisco employee?
No Yes Required *

Cisco Partner or Reseller *
Do you work for a Cisco Partner or Reseller?
No Yes Required *

Email Notifications *
Would you like to receive emails about Cisco training, certifications, services, special offerings, and events?
Yes No Required *

Net Academy Student *
Are you a Net Academy student?
Yes No Required *

Verification of Certification *
Please refer to the Confidentiality and Confidentiality Agreement with respect to Cisco's permitted disclosures of Certification Information in that Agreement, you agreed that Cisco (including third parties who process data on behalf of Cisco) may provide information verifying your Certification data to others. See Section 7 "Verification of Certification" in your agreement. Cisco is not liable for the information provided. Such requests may come directly from a third party or from you. By checking "YES" you are confirming your consent to allow such disclosures. Checking "NO" indicates you do not wish Cisco to make these disclosures in the future. Noting that Cisco's ability to make disclosures as otherwise permitted in the Certification and Confidentiality Agreement.
Yes No Required *

[Update/Confirm](#)

2) 填写邮寄地址，点 **Personal Info**，更新下英文地址和中文地址。需要填写准确，详细。

Home **Personal Info** History Certifications Fulfillment Transcripts Digital Badges

Cisco-ID: CSC01***
Certification Online Support/FAQs
Logout
User Guide

点 Personal Info，更新下英文地址和中文地址

Welcome Xuwei Wang to the Certification Tracking System.

PERSONAL INFO HISTORY CERTIFICATIONS FULFILLMENT TRANSCRIPTS

Settings Account Certifications

Notifications
All notifications are sent to the primary email address on record. It is the candidate's responsibility to keep the primary email information current and correct. Cisco is not responsible for missed notifications due to incorrect email address information. Your primary email address is automatically imported from your Cisco.com account. To change your primary email address, please update your Cisco.com profile first. Please allow 2-3 business days to update. You will need to log back in to complete the update.

General
First name *
Last name *
Email address *
Company name

Mailing Address (Certification fulfillment cannot be sent to P.O. Box)
Address Type * Other Business
Line 1 *
Line 2 *
Line 3 *
City *
Country *
State/Province *
Postal code *
Phone number
Fax number

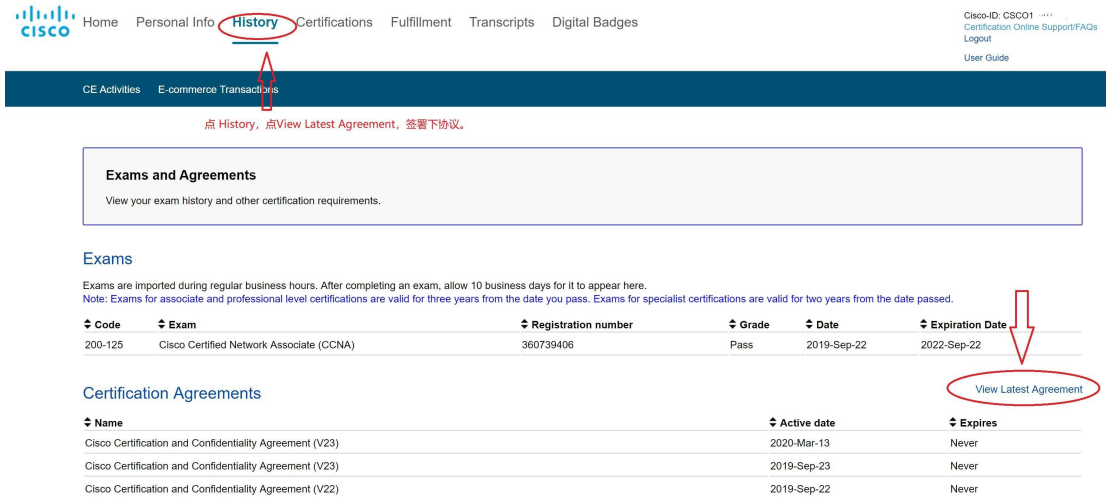
填写收纸质证书用的英文地址和中文地址。证书是平信邮寄的，需要填写准确，详细。

Mailing Address - Localized (Certification fulfillment cannot be sent to P.O. Box)
First name *
Last name *
Company name
Line 1 *
Line 2 *
Line 3 *
City *
State/Province *
Postal code *

[Update/Confirm](#)

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3) 签署协议，点 **History**，**View Latest Agreement**，签署下协议。年满18岁，同意思科协议，勾选，点 **Submit**。



The screenshot shows the Cisco My Learning Dashboard. The 'History' tab is selected and circled in red. Below the navigation bar, there is a section for 'Exams and Agreements'. Under 'Exams', a table lists a Cisco Certified Network Associate (CCNA) exam with a 'View Latest Agreement' link circled in red. Under 'Certification Agreements', a table lists three agreements, all with 'Never' expiration dates.

Code	Exam	Registration number	Grade	Date	Expiration Date
200-125	Cisco Certified Network Associate (CCNA)	360739406	Pass	2019-Sep-22	2022-Sep-22

Name	Active date	Expires
Cisco Certification and Confidentiality Agreement (V23)	2020-Mar-13	Never
Cisco Certification and Confidentiality Agreement (V23)	2019-Sep-23	Never
Cisco Certification and Confidentiality Agreement (V22)	2019-Sep-22	Never

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 网址：www.togogo.net

点 Certifications, 下载电子证书.



[Certification Agreement](#) [Download Logos](#)

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[Collapse](#)

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